

XT403 General Training





Blue light (Status)



- Flashing for 1 second: Searching for GPS
- Blinking once every 3 seconds: GPS Fix, or device is sleeping
- Turned on: Control Room call is in progress



Yellow Light (Warning)



- Flashing 1 second: Telstra not connected
- Blinking once every 3 seconds: Low Battery



Red Light (Charging) ●

- The device is connected to a charger



- Integrated belt clip
- Optional break-away safety lanyard
- Belt, pocket, handbag... keep it within arm's reach



Two charging options: USB Cable, or Cradle

- Any USB power source is OK
- 3-4 from flat to full charge
- 2-3 days battery life
- Charge when not in use
- Red light visible when charging, and turns off when the battery is full



Two charging options: USB Cable, or Cradle

- Any USB power source is OK
- 3-4 from flat to full charge
- 2-3 days battery life
- Do not leave on charge for extended periods of time (days/weeks)
- Red light visible when charging, and turns off when the battery is full

NOTE: If the device runs flat, you must turn it back on again manually



- Devices are rated IP67
- Contact with water is OK
- Recommend using soap and water OR ethyl alcohol wipes to clean the device
- **Do NOT** submerge the device in a cleaning solution

Telstra

- Devices use Telstra mobile network to communicate
- Flashing yellow light means no Telstra connection
- Device will store messages and send later

GPS

- Devices use GPS to determine location
- Periodically updates and stores current location
- Best-practise: leave the device switched on so it can update correctly



Press and hold
SOS for 3 secs

Device will beep
and vibrate



Calling for help: SOS

Press and hold
SOS for 3 secs

Device will beep
and vibrate

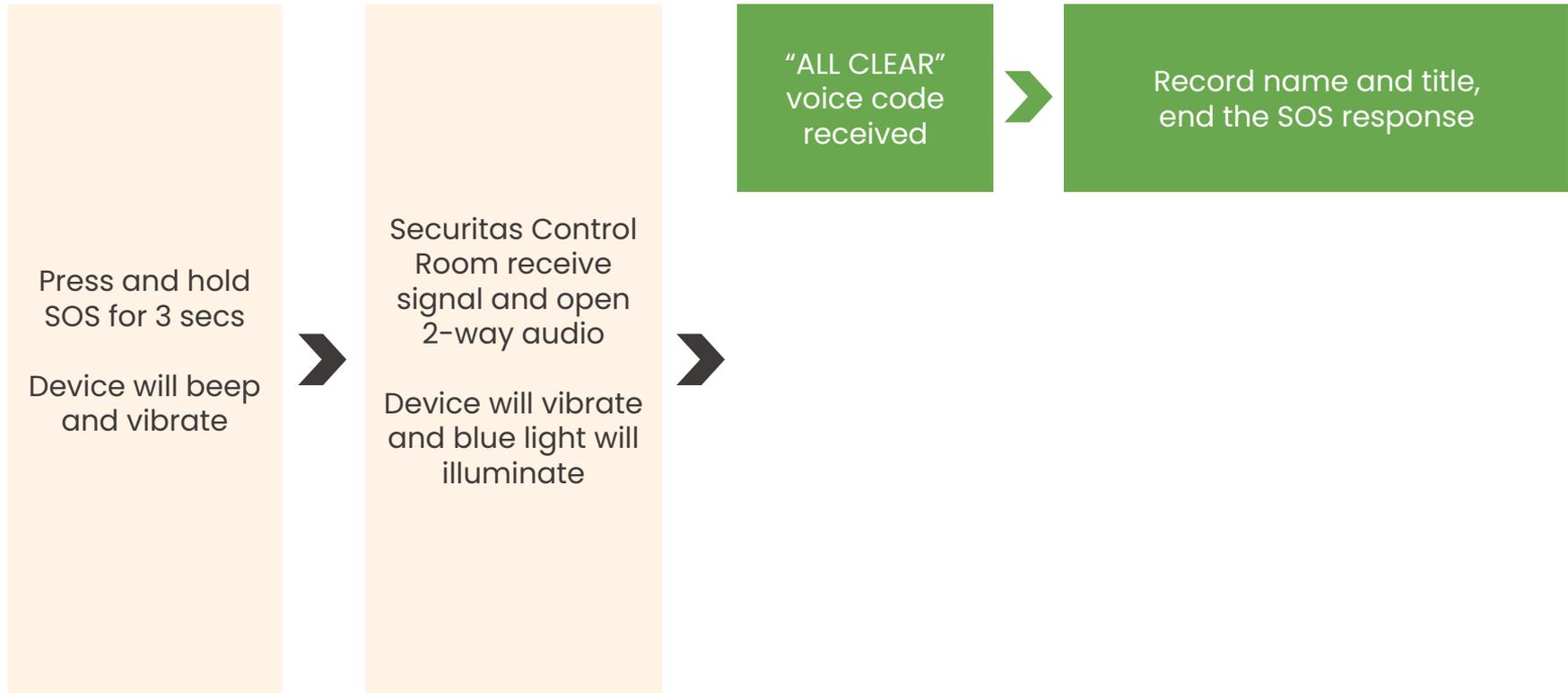


Securitas Control
Room receive
signal and open
2-way audio

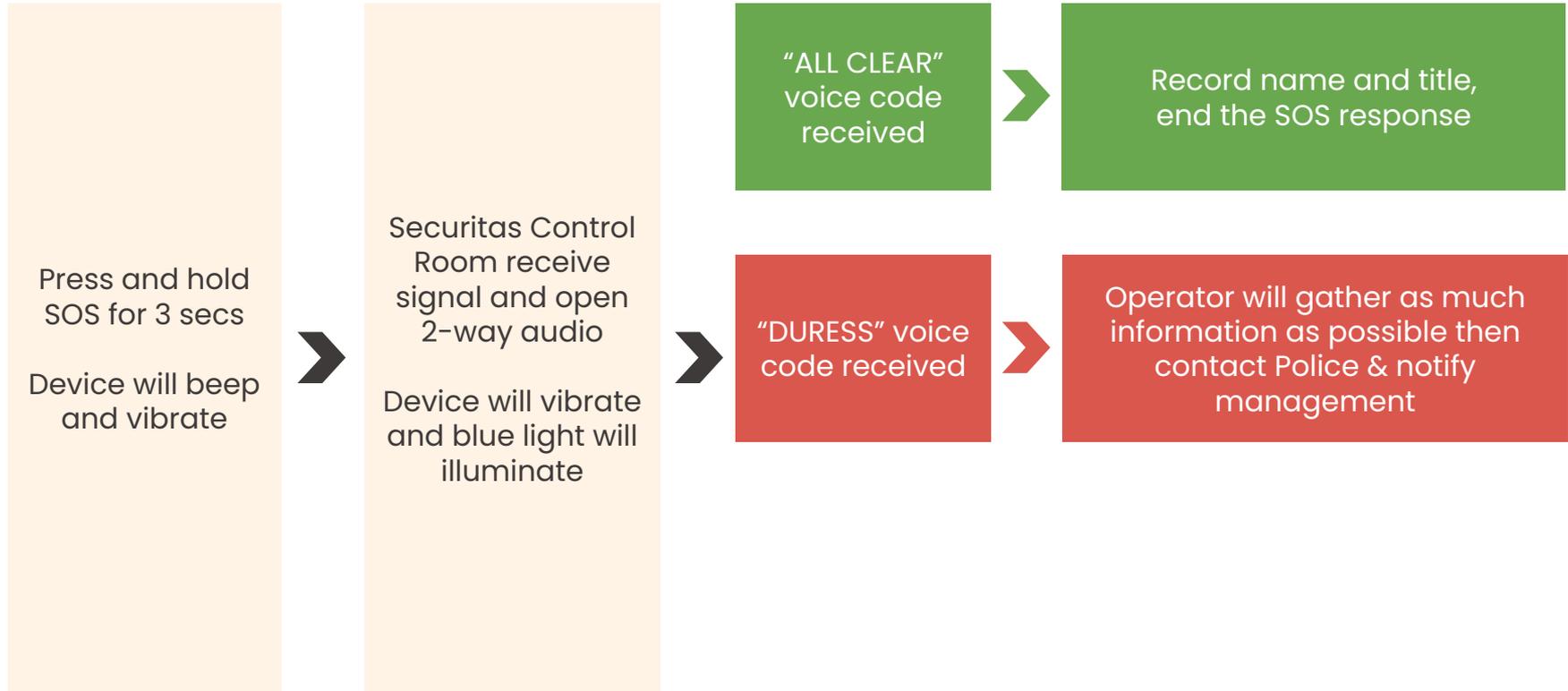
Device will vibrate
and blue light will
illuminate

Calling for help: SOS

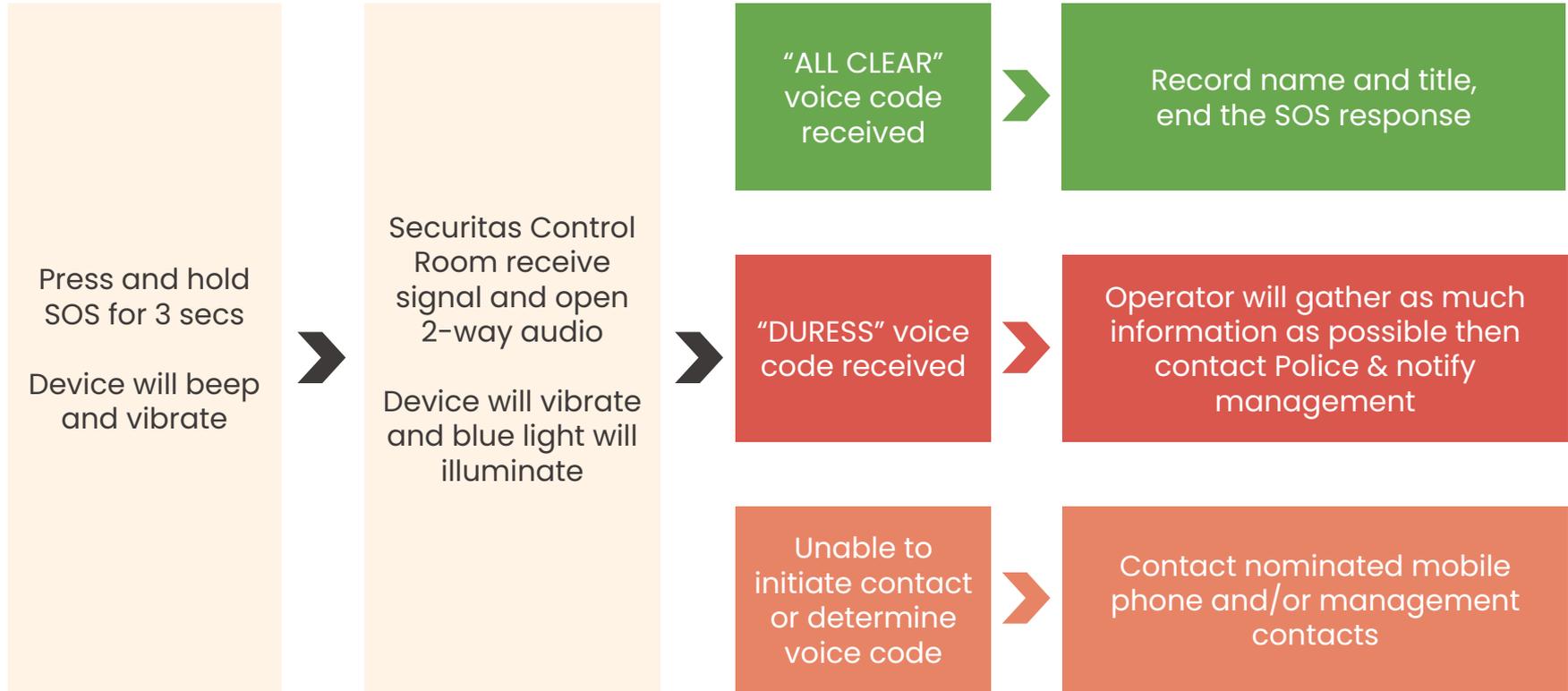
SkyTrack



Calling for help: SOS



Calling for help: SOS



Please complete all fields

Date prepared		Prepared by	
Site		Duress Voice Code	
Department		All-Clear Voice Code	

Unit No.	Unit issued to – Name (leave blank if shared)	Unit issued to – Mobile	Hours of Operation	Vehicle Reg, Make and Colour (if applicable)	Manager Name & Mobile	Emergency Contact Info – Persons to be contacted in the event a GPS Duress Alarm is activated

Testing the device – Recommended at least every 3 months

1. **Ensure the device is turned on**
2. **Press and hold the SOS button for three seconds (device will vibrate)**
3. **Wait for the Control Room to connect (Typically 30–90 seconds)**
4. **When the control room operator connects, respond with the all clear code word and indicate this is a ‘test only’**
5. **Confirm the following with the Control Room operator:**
 - Signal receipt by the Control Room including the 4 digit device code
 - Reported GPS location compared with actual location
 - Call quality and two-way communication

Please note: If after a five minute period no call has been received via the device from the Securitas Control Room the tester is to contact the Control Room on 1300 656 660 and request status. If this occurs the device is to be tested one more time in accordance with the above procedure. If the device fails again the unit is to be removed from service until it can be repaired/replaced by Sky Track Australia.

- **Know your Voice Codes!**
- **Contacting the control room**
 - Phone [1300 656 660](tel:1300656660) (24hrs)
 - Email controlroom@securitas-australia.com.au
 - Or if it's urgent press SOS, wait for the control room to make contact, state the all clear voice code and speak with the control room operator
- **Updating emergency contacts, device holder details**
 - Contact control room via phone for instant updates or email to controlroom@securitas-australia.com.au
- **Contacting SkyTrack Australia**
 - Email info@skytrack.com.au
 - Phone [03 9653 9305](tel:0396539305) (business hours)
- **Testing recommended every 3 months**

Any questions?

SkyTrack

info@skytrack.com.au

skytrack.com.au

Thankyou!

**SkyTrack
Australia**

SAFETY & ASSURANCE 24/7